



Redundancy Support

For Employees

Work and Income has a range of information and advice on the type of services that will help support you if you are affected by redundancy. Below we detail the services we offer as well as the support available to you from other government and community agencies.

Redundancy support

Redundancy Support is an information and advice service that is provided in confidence when a business is downsizing, closing or relocating.

Work and Income can support you during this time by:

- advising of other jobs available in the area
- talking with you individually about your situation
- supporting you in finding another job
- discussing further training opportunities
- providing information about income support entitlements.

Finding a new job

Work and Income can offer employment and job search guidance to help you find a job that's right for you.

If work isn't available straight away, you may want to consider gaining work experience and learning new skills by doing voluntary work.

Work and Income has a range of pre-employment and training programmes that may help you get back into the workforce and gain skills tailored to specific industries. To find out more about the programmes available in your area talk to a Case Manager or Work Broker. Recruitment services are free and available to all those seeking work.

Financial Support – Applying Online

You can apply for most benefits or other payments online. You'll be asked questions about your situation to work out the types of payments you might get. You can be granted financial assistance from the date you request it. If you need help with our online services, call 0800 559 009 and say "online help" when you call.

To apply online, go to: www.workandincome.govt.nz/online-services.

Check what you might get

You can quickly find out the types of financial assistance you may qualify for online, and then choose if you want to apply. It is a guide only. We'll work out exactly what you can get, how much you'll be paid and if you need to complete any pre-benefit activities.

If you're 18-64, you may need to complete pre-benefit activities before you're granted financial assistance.

You can Apply Online after checking what you might get at <https://check.msd.govt.nz/>.

Other support that may help you

Inland Revenue

For queries about the impact of redundancy on the tax you pay, Kiwisaver, child support, student loans or working for families tax credits, visit www.ird.govt.nz or call **0800 020 012**.

Working for Families

Working for Families is designed to help make it easier to work and raise a family. It pays extra money to many thousands of New Zealand families. Visit www.workingforfamilies.govt.nz or call **0800 257 477**.

Other useful information

Sorted

Sorted is New Zealand's free independent money guide run by the Retirement Commission. They provide tips for coping with redundancy. They will give you independent advice and you can use their online calculators to help you manage your money - www.sorted.org.nz.

Careers New Zealand

Being made redundant can be one of the most stressful events in your life. However, unplanned change can create opportunities to enrich your life and take career paths you would not otherwise have considered. Careers New Zealand is a free advice and support service that helps people find a job, support with CV preparation, plan for a career and get information about further education and training. They have special sections on their website – www.careers.govt.nz - about redundancy or you can call their advice line on **0800 222 733**.

Budget advice

The Work and Income brochure '[Managing your money – what it means to have a budget](#)', has been developed with the New Zealand Federation of Family Budgeting Services. You will find Budget Advice Services in your local phone book or call Budget-Line free on **0508 283 438**.

Other languages

Work and Income information is available in other languages through our multilingual 0800 service, which is available Monday to Friday, 8.30am to 5pm. The languages available through our 0800 service include Arabic, Farsi, Cantonese and Mandarin, Punjabi, Hindi, Maori, Samoan, Tongan and Somali.

The dedicated 0800 numbers are in the Government section of the white pages under Work and Income.

If you need more information

We are happy to help - phone **0800 559 009** or visit www.workandincome.govt.nz